

DELIVERY PLAN 2014 – 15

Performance Monitoring Report Quarter 3

Safer Ryedale Partnership Plan Action Plan 2014-15 Performance Monitoring

January 2015

Quarter 3

Domestic Abuse

Aim: To protect and support people experiencing domestic abuse in Scarborough, Whitby and Ryedale

Indicators: Repeat incidents reviewed at MARAC	Baselines & Target R Reduce repeat incide		nce reviewe	d at MARAC	
Objective 1: To complete Action Plan from the CAADA Self Assessment					
Action		Who	When	Comments	
Ensure all appropriate Referrals are hea Promote more awareness sessions on a re protocol, toolkits forms etc. circulated to al agencies. All agencies to ensure that all n the MARAC process. If required contact lo arrange any awareness raising sessions to	egular basis. MARAC I SPOC's within ew staff are aware of ocal DA coordinator to			Qtr 1 – 3 June awareness raising course provided to Cambridge Centre and Changing Lives staff. Ryedale Housing Forum is booked for awareness raising on 2 nd October Qtr 2 – MARAC information delivered to all Ryedale doctors surgeries inc health visitors and midwives, children's centres and clinics. Honour based violence and forced marriage info delivered to all large employers in Ryedale. Qtr 3 - Training to Ryedale Housing Forum delivered on 2 October 2014. Ongoing training to new GP's in the Scarborough area. MARAC information delivered to all Ryedale doctors surgeries inc health visitors and midwives, Children's Centres and clinics. Honour based violence and forced marriage posters and leaflets delivered to all large employers in Ryedale and posted on public toilet doors. Training delivered on 22.10 to Family Nurse Partnership and GP Trainees on 5.11.14	
Increase the Number of referrals into M Promote more awareness sessions and id do not refer. Increase awareness raising within the Mer in Teesside & North Yorkshire	entify which agencies	Arthur Turnbull		Qtr 1 – Concern within Ryedale area regarding number of referrals into MARAC. DVC to report non attendance from any agency. DVC is contacting all DV champions within the area and ask to promote MARAC. PCSO and CPO have taken MARAC leaflets to surgeries, childrens centres, probation, all housing providers and childrens services. Qtr 2 – Good attendance including increase from all agencies. Qtr 3 – No gaps identified to date.	
All agencies identify repeat incidents and MARAC All agencies ensure cases are tagged and systems, so repeats can be identified and month period.	flagged on own	D A Co-ordinator		Qtr 1 – Protocol complete and circulated to all MARAC spocs. Qtr 2 – Ongoing delivery of new MARAC protocol. Qtr 3 – New protocol ongoing. Tag and flow now embedded standard action at MARACs.	
MARAC coordinator to put tag & flag as a MARAC actions.	standard action on all				

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New protocol included the definition of a repeat MARAC and			
provides advice on how to make referrals etc. New addition of the			
Protocol to be circulated.			
Core MARAC agencies consistently attend all meetings			Qtr 1/2/3– Ongoing, monitoring non attendance but no issues at present.
Compass have now been included in the core membership. All			present.
agencies asked to send deputy if not available. To be monitored			
by DA coordinator and MARAC coordinator and addressed at DAF			
if required.			
New agency reps receive an induction into the MARAC			Qtr 1 – Ongoing. Training delivered to Changing Lives Team (Cambridge Centre), Housing Forum and new members of staff.
process so they are able to make meaningful contribution.			Qtr 2 – New agency reps trained, ongoing monitoring.
			Qtr 3 – New members of staff do attend the MARAC and local training
Agencies to be responsible for staff training and suggest new staff			delivered (see action 1).
attend MARAC to further understand the process.			

Objective 2: Deliver awareness raising and education initiatives

Action	Who	When	Comments
Delivery of 2 more courses at Hull University, to include Honour based Violence	Gill Armstrong		Qtr 1 – Delivered x 3 DV courses and Honour Bassed Violence and Claire's Law at Hull Univerity, Training also to be delivered to DAS and Health Services. Qtr 2 – Delivered training at Hull University Scarborough Campas, new GP's at Northway Clinci, Ryedale PCSO's and Ryedale Housing Options Team and Social Housing providers. Qtr 3 - Student nurses and local PCSO's have completed attachments in the Domestic abuse office.
HOPE to commence basic sexual abuse training in January 2015.	Pauline		
	Carruthers		

Objective 3: Maintain Multi-Agency Partnership Working

Action	Who	When	Comments:-
How do we engage and raise awareness with our hard to reach communities, i.e. Polish community and Travellers?	Steering Group		Qtr 1 – Crime and Disorder Officer has provided packs to gypsy and travellers in Ryedale with domestic violence information on transition to Seamer Horse Fair. Information on services available at the Traveller and gypsy drop in every other Tuesday at Rainbow Lane. HOPE now have a Polish Counsellor that can be utilised if required, requests to be

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- links with Hannah Brown, re Seamer Horse Fair.	Qt wc clc red Qt far the	 ade through Pauline Carruthers. r. 2 – Crime and Disorder officer working closely with traveller support rkers from Travellers Trust and NYCC. Roadside traveller family sely monitored. A new Community Cohesion Officer for NY has been cruited and will link in with this group. r 3 Update – Anne Kiddle, Monitoring Ethnic Achievement supports nilies who are of a minority, ie stay on traveller sites. Ann e to attend e DAF. New cohesion partnership working – in general what do mmunities want? Sandra Rees to feed back any updates.

Action	Who	When	Comments
The sustainability and funding for the post of the Specialist Children's Therapeutic Worker at Domestic Abuse Services to children and young persons.			Qtr 1/2/3 – Services to be commissioned county wide to deliver services across the whole county ie IDVA and Children's Services
The development of 'healthy relationships programme for teenagers (ages 14 – 16) that will run alongside the support from CSC. To look at possible funding streams, Angela to enquire with Gemma Ingles at NYCC and Izzy to check with Supporting People & other funding streams.			Qtr 1/2 – Evidence to be gathered and funding bids to be made regarding developing a group work programme. Vick Bickman CAADA will also provide relevant information to assist. Qtr 3 - A funding stream has been identified, start programme in April internally and externally.
Continue to deliver Domestic Abuse education packages into schools, promotion of the Expect Respect Toolkit			Qtr 1 – Chair to highlight this at the next Healthy Relationships Task Group Meeting. Qtr 2 – Onhold due to lead officer Gemma Ingles has now left her role, waiting for post to be filled. Qtr 3 - Update – Healthy Relationships Task Group on hold as lead officer Gemma Ingles has left her post. Chair to raise this at the JCG.
Youth Justice service to commit to membership of Forum and link in. Angela to contact Liz Race to see if she will represent.			Qtr 1 – A member of the Youth Justice team will now be attending the meetings. Qtr 2/3 – Youth Justice team continuing to attend the meeting and send a representative if unable to attend.

Action	Who	When	Comments
Provision of Refuge accommodation	Foundation/ DAS/RSLs	Chigoing	Qtr 1 – Scarborough Borough Council have approved release of the land for use as a refuge. The registered provider for the scheme is Home Housing. The planning application has been submitted but not

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	be in li pos Qtr	validated and requires further information. Once validated will then subject to a formal consultation process, will probably go to planning ate autumn. Grant funding from HCA has now been approved, esible start date April/May 2015 for a 12 month build period. 2/3 – This project has now moved forward to the planning blication stage. This is out to public consultation at the moment.

Objective 6: Sustainability of the Making Safe Scheme				
Action	Who	When	Comments	
Assist the University of Wales with preparation of the 3 year study	Forum	Ongoing	Qtr 1 – Ongoing, currently looking into funding and producing the Terms of Reference, next meeting September 2014.Qtr 2 – The study is ongoing but has changed direction focussing on elder abuse as part of the Making Safe Scheme.Qtr 3 - The PCC has now funded some work around Situational Couple Violence (Action from the DHR) however will work locally regarding the success of the Making Safe Scheme.	

Objective 7: Sexual Abuse/Violence Forum: Services for Children & Young People				
Action	Who	When	Comments	
Sustainability of the Safety Net Scheme for young people			Qtr 1 – Funding now in place. No longer called Safety Net, now services for children and youths. Age limit reduced to 11 years from October 2014. Qtr 2/3 – Waiting for report from Pauline Carruthers	

Objective 8: Sexual Abuse/Violence Forum: Increase a organisations and the general public			
Action	Who	When	Comments
Promotion of the IDAS on line Rape Awareness Training. NY Learning Zone	CC		Qtr 1/2– HOPE to provide training from January 2015. Qtr 3 – The promotion of the IDAS on-line Rape Awareness Training is ongoing. HOPE to provide training from January 2015.

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Objective 9: Link with Child Sexual Exploitation			
Action	Who	When	Comments
From July 2014 a new pilot to be run in Scarborough of Multi Agency Child Exploitation Meetings (MACE), similar to MARAC style conferences. Meeting to be chaired by Sandra Rees/Chris Smalley – Safer Neighbourhoods Team.	Safer Neighbour hoods Team		Qtr 1/2 – Currently on hold, awaiting for confirmation of process. Qtr 3 – "See something, say something" is promoted with local Taxi Drivers.

Safer Roads

Aim: To minimise the levels of Killed and Seriously Injured on the roads of Ryedale.

Indicators:					
Action	Who	When	Comments		
1. Motorcycle Campaign	Safer Roads Steering Group	Ongoing	 Qtr 1 – 19th April Scarborough (DW Bikes) and 8rd June Helmsley Market Place Qtr 2 – 24th July Whitby and Whistle Stop & 20th July Olivers Mount Qtr 3 –Olivers Mount, Scarborough 14th September 2014 		
2. Older Drivers (Cars) Campaign	Safer Roads Steering Group	Ongoing	Qtr 1 – 1 st April Ryedale Older Persons Forum at Malton Rugby Club – 30 people signed up for the Older Drivers Refresher Scheme May U3A Meeting at Kirbymisperton 79 people recruited for the Older Driver Refresher Scheme Qtr 2 – 9 th September U3A presentation (140 people recruited for the Older Driver Refresher Scheme) Qtr 3 -		
3. Young Road User Campaign	Safer Roads Steering Group	Ongoing	 Qtr 1 – 23rd April Mini Drive Alive Filey School Yr 11 students, 30th April Filey School Engagement, 7th May (Lottery) Mini Drive Alive at Norton College, 6th May Thornton Dale Primary School seatbelt monitoring/parking issues, 7th May, 13th June Crucial Crew Scarborough & Ryedale, Norton College Lottery Roadshow, 19th June Thornton Dale Primary School Intervention, 24th June Atmosphere Qtr 2 – 4 July Family Cycle Day at West Heslerton School Qtr 3 – 8th October Langton Primary whole school engagement, 22nd October Drive Alive Lady Lumley's School & 10th December Malton Secondary School Malton Red 		

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			Watch Drive Alive. Welburn Hall School Road Safety Intervention 3rd November.
			Qtr 4 – 11 th February Drive Alive Whitby Community College
 Deployment of Data Loggers and Matrix Signs As & when requested via SMP and reported quarterly to the group. 	SMP Team	Ongoing	Qtr 1 – Old Malton, Eastgate Helmsley, Horsemarket Road Malton, East/West Ayton, Slingsby B1257, Westgate Danby, Stonegate Hunmanby, Thorpe Bassett, Scarborough Road Norton, Lythe Bank, Overdale Eastfield, Eastway Eastfield, Warthill, Station Road & Park Avenue, Lythe Bank, Eastfield, Warthill, Station Road, Park Avenue Qtr 2 – Deepdale Avenue Scarborough, Heiredale Road, Houlskye, Stonegate Hunmanby, Foston, Nawton, Malton Road, Pickering, Firthland Road, Pickering, Hunmanby Industrial Estate, Old Filey Road & Yedingham Qtr 3 – Birdsall, Terrington and Ampleforth Station Road, Ampleforth Abbey, Yedingham, Staxton, Commercial Street, Norton and Kirby Mills,
5. Seat Belt Monitoring	Safer Roads Steering Group	Ongoing	Qtr 1 – 1 st April Pindar School, 23 rd April Overdale School Eastfield, 7 th May Thornton le dale School, 19 th June Amotherby School, 24 th June Pickering and Staxton
The events focussing on seatbelts and mobile phone use will continue within Scarborough and Ryedale (Priority areas identified through the data loggers and also around schools), the Safer Neighbourhood Teams will continue to support where possible. Twelve events per year to be programmed in.			Qtr 2 – 16 th September Welburn Hall School and 30 th September Helmsley School Qtr 3 – Langton School
6. Occupational Road Risk/Users	Safer Roads Steering	On going	Qtr 1 – 28 th May Karro Foods
	Group	en genig	Qtr 2 – 11 th & 13 th August RDC Street Scene staff
			Qtr 3 – RDC Street Scene Staff Drink Drive Awareness 18 December.
7. Police Stop Checks Through casualty reduction and reducing criminal use – in recognition of the significant human impact caused by road traffic collisions and the potential threat posed by serious organised crime	NYP	On going	Qtr 3 – 3 rd April Police Enforcement Pickering Fire Station 10 th June lan Brown Tyres 11 th June – North Grimston 26 th June Pickering Fire Station Qtr 2 – 3 rd July Showfield Lane, Malton Qtr 3 – 2 nd October Helmsley Enforcement Event, 10 th December York Road, Malton, 22 nd December Pickering Fire Station
			Qtr 4 – Helmsley Shoot Enforcement
7. Community Engagement	Safer Roads Steering Group	On going	Qtr 1 – 22 nd June Malton Festival of Cycling, 29 th June Malton Show and 25 th June Filey School Engagement
			Qtr 2 – Ryedale Show, Thornton Dale Show Qtr 3 – 12 th December Helmsley Market Place & 22 nd December Pickering Fire Station

Crime in the Community

Aim: To further reduce incidents of crime and anti-social behaviour within our communities in Ryedale to ensure people are safe and feel safe. Particular focus will be on travelling criminality (organised crime groups) and offences of theft and burglary in Northern Ryedale.

Indicators:	Baselines & Targets
Theft	Target 1% per year against 2013/14 baseline
Theft from vehicles	Target 1% per year against 2013/14 baseline
Violence (inc domestic violence)	Target 1% per year against 2013/14 baseline
Hate Crime	Target 1% per year against 2013/14 baseline
Burglary of a Non Dwelling	Target 1% per year against 2013/14 baseline
Domestic Dwelling	Target 1% per year against 2013/14 baseline
Criminal Damage	Target 1% per year against 2013/14 baseline

Objective 1: To reduce all crime by 1% in 2014-15

-	Action	Who	When	Comments
	Action	VVIIO	WIIGH	Comments
1.	Adopt a tactical approach to target travelling criminals operating in Northern Ryedale to reduce incidents of theft and burglary.	Inspector Everitt	Renewed Monthly	Qtr 1 – Recent arrests of travelling team from Middlesbrough who were targeting Pickering and areas of Whitby, Ryedale officers travelled to Cleveland to deal with offenders leading to immediate crime suppression and recovery of evidence. Recent arrests have also been made on leeds and Durham based offenders. Ryedale Sgts have objectives to deter and disrupt crime spikes involving travelling criminals and close intelligence links have been established with surrounding forces in targeting these people. Ring master messages continue to increase asking for information relating to reported incidents and targeted vigilance of persons and vehicles. Problem solving plans are developed on all travelling criminals and adopted as "top targets". Intelligence and trends are discussed at tactical tasking meetings and new actions agreed. Increased use of ANPR technology in Ryedale and Whitby. Qtr 2/3 – Operation Hawk is currently targetting travelling criminals in Northern Ryedale. NYP has invested in additional ANPR equipment which will be deployed in Ryedale. Constant monitoring of incidents and quick identification of crime patterns where disruptive activity is taken. There is an Intelligence Offier based at Whity working closely with bordering forces such as Durham, Cleveland and Northumbria. Offenders for Ryedale and Whitby crimes has seen significant reductions achieved this year including burglary dwelling, burglary other and theft. Numerous arrests made through out 2014.
2.	Respond to community concerns around criminality relating to the seasonal influx of travellers into the district.	Sgt Donna Musgrove & Sandi Clark	Ongoing	Qtr 1 – Representatives of partner agencies met with residents of Knapton and surrounding areas to discuss concerns on 12 May. All Ryedale transitional traveller sites linked to Seamer Horse Fair form part of a much wider Policing operation which includes intelligence gathering and community reassurance. Agreements were reached around litter recovery, RSPCA visits and general patrol work. Qtr 2 -This year has seen fewer caravans on the sites, however, there is an increased in the amount

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				of livestock kept on the roadside, to date there have been no crimes linked to the seasonal influx. Our resident roadside family continue to be monitored and supported by the Crime and Disorder Officer together with the local beat officers. It has been noticeable that seasonal travellers have arrived earlier this year due to travellers attending events such as Duncombe Park Steam Rally Qtr 3 – No current traveller issues across the district at present other than the usual intermittent presence of the Smith family. Meeting held on 8 January 2015 to begin planning for this years Seamer Horse Fair and the impact this has on the Ryedale community.
3.	Deliver an ANPR system delivery and investment plan for Ryedale that will help disrupt and detect active crime groups targeting the district, northern Ryedale in particular.	Sgt Donna Musgrove	Ongoing	Qtr 1 – NYP are committed to investing £1million into ANPR technology that can be utilised on known routes used by travelling criminals across Ryedale and Whitby. It is hoped that these assets with become deployable in 2014/15. Qtr 2 /3 – New ANPR equipment is due arrive in the Ryedale area to assist with disrupt and detect. Increased use of FSU regional roads crime team and RPG patrolling in Ryedale.
4.	Deliver Seasonal Crime Plans relevant to Ryedale and associated initiatives eg No Cold Calling Zones.	Gail Cook	Ongoing	Qtr 1 - Cycle safety/security - distributed to all campsites and public places, Sheducation press release and leaflet distribution at engagement events. Nominated Neighbour promoted and set up new schemes in Sheriff Hutton and Marton.Qtr 2 - Saddle stamping equipment has now been purchased. The community consultation began on 29 September, the questionnaire has been widely distributed to NHW, Rural Watch and hard to reach groups.Qtr 3 - Saddle stamping went ahead with an enthusiastic update, sheducation was also pushed across the district in a bid to reduce shed break ins over the summers months. Local beauty spots were also targetted by local PCSO's to prevent opportunist crime taking place in areas. Trick or treat campaign delivered offering 'please do not call here' posters to those houses that had expressed a dislike for people calling at the address. Press release in relation to bonfire night safety and potential hazards and offences around fireworks. Christmas menu also delivered highlighting vulnerability around leaving christmas presents on display in vehicles or in the home when persons are out. This was delivered extensively around Ryedale to all public places such as doctors surgeries, libraries as well as door to door.
5.	Deliver a programme of joint patrols between rural community and watch scheme members ie game keepers, watch scheme members, land owners and NYMNP Rangers (as per the problem solving plan)	PC Steve Leach & PCSO Sean Simpson	Ongoing	Qtr 1 – We have continued to set up a rural watch system with farmers and gamekeeper, it has been placed in the local papers, twitter and ringmaster. I have had 5 people who have shown interest but no one willing to organise it or to be an active member. I have been told the poor take up is due to the fact that the farmers/gamekeepers in the area mainly livestock farmers, who work long hours anyway (as apposed to arable farmers who outside of harvest is mainly an Monday to Friday 9 to 5 job) So they are always tied up with lambing/breeding/shooting depending on the season. Qtr 2 – Currently setting up a Rural Watch scheme in Rosedale and continuing to recruit members in other rural locations. PCSO Andy Birkenshaw currently setting up a Rural Watch Scheme in East Heslerton.Qtr 3 – PCSO Sean Simpson is continuing to recruit with no success. Joint patrols were arranged with NYMNP Rangers but due to job cuts these were not carried out.
6.	Increase the number of watch schemes	SNT (Sally Dowkes)	Ongoing	Qtr 1 – NHW – 344, Business Watch 29, Gold Watch 11, Horse Watch 60, Post Office Watch 11, Pubwatch 96, Rural Watch 439, School Watch 27, Shop Watch 98 and Taxi Watch 5 Qtr 2 – NHW – 343, Business Watch 30, Gold Watch 11, Horse Watch 60, Post Office Watch 11, Pubwatch 95, Rural Watch 440, School Watch 27, Shop Watch 98 and Taxi Watch 5 Qtr 3 – Review of NHW with PCSO Andy Hugill becoming designated lead as of January 2015 for the North of Ryedale and PCSO Audie Sellers for the South of Ryedale. Meeting to be arrange with both PCSO's, Terry Wallis and Gail Cook in relation to driving NHW through 2015 to raise awareness and increase membership in those areas where it is required. Local press notified of intentions and press release to be carried out in February 2015.

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7.	Increase the use of smartwater and other crime prevention initiatives at farms and rural premises throughout Ryedale	PCSO Sean Simpson	Ongoing	Qtr 1 – Continued use and promotion of smartwarter to farmers in the area. It will automatically be given as an option on an a crime revisit on that back of a farm theft. Whilst the initial take up was excellent it has started to fall slightly now. This is probably due to the low instances of farm theft in the area. Qtr 2/3 – The use of smartwater has been increased as a result of follow up visits.
9.	To increase the use of the Restorative Justice Scheme as an alternative method of disposal in dealing with offenders	Sgt Donna Musgrove	Ongoing	Qtr 1 – 2013/14 saw 8% (32% total) of all positive disposals in Ryedale they are delivered through community resolution disposals. Target this year is to take this to 10% and all Ryedale Officers will actively utilised CRD processes when dealing with victims and offenders Qtr 2/3 – Community Resolution Disposals continue to increase in Ryedale over the last two quarters thus reflecting the needs of victims and providing greater alternatives to dealing with offenders. CRDs are now fully embedded within Ryedale policing teams and have proved particular popular with victims of crime.
10.	Support Ryedale Street Angels and Ryedale Taxi businesses which provide additional eyes and ears within the community and assists in keeping people safe.	PC Jane Jones & PC Nick Coning	Ongoing	Qtr 1 – Street Angels working well, now attending Pubwatch meetings and have built up a good two way information sharing protocol with Safer Neighbourhoods Officers and door staff. All volunteers have received use of force and radio training. Qtr 2 – Street Angels are coming up for there yearly anniversaries and they are planning on having a small celebration. They are inviting local business that have donated or contributed to come along for a group photo shoot and a cup of tea just to say thank you. They are now going out every Saturday night due to more recruits this is working well with the cctv in Malton, local PCSO'a are changing there shifts to help man the cctv so they can go out on patrol. There is a concern ref the cctv going from Malton because if this happeneds Street Angels will not be allowed to patrol the street, this is part of there risk assessment. Street Angels have made a good impact with the community and the street cleaners state "that they can always tell when Street Angels have been out on duty". More water has been kindly donated from Tatesmiths. There will be doing another recruitment campaign and holding some charity events to get more volunteers also to help raise some more money. Qtr 3 - Street Angels and Taxi watch have been in contact with each other and are liaising on a Saturday now via cctv. Street Angles are continuing to recruit new member and are due to do a talk at one of the local church's next month. They have just paid for some members to be trained in first aid.
				They will continue to patrol the street on a Saturday night whilst there is cctv Taxi watch have been approach by Nick Coning and there radios have now been check and are fully up and running. CCTV to monitor the radio on a Saturday night.
11.	Develop a more proactive Ryedale CCTV service in Malton, Norton and Pickering by contracting Scarborough BC to provide 24hr monitoring services.	Inspector Everitt	Ongoing	Qtr 1 – Ryedale Cameras in Action meeting in late July will continue to seek budget allocation for Ryedale CCTV which will enable the 24/7 monitoring and operation of CCTV to go across to Scarborough Borough CCTV control room. Pickering CCTV remains off line and to date there have been no tangible increases in crime in the town centre and no negative reaction from residents and business owners. Qtr 2 – Ryedale CCTV regularly utilsed by officers and evidential images downloaded from CCTV system, the effectiveness of Ryedale CCTV will be shortly highlighted through a media campaign led by Ryedale cameras in Action. Qtr 3 – Significant publicity in local press relating to cctv and opinion has been canvassed on community feelings towards the presence of cctv in our towns. Further meetings have been had with RDC to look at alternatives for cctv funding. Pickering Town Council will not be funding cctv from 2015 and therefore cashable efficiency saving gains mean that cctv can be funded until April 2016. Plans are being developed to transfer ownership to the Safer Ryedale Local Delivery Team and future funding/administrative arrangements are being constantly reviewed.

Quarter 3

Objective 2: To address quality of life issues in Ryedale which include neighbour disputes, traveller liaison, anti-social behaviour, drug dealing, dog mess, littering, parking in our town centres and to improve perceptions of anti-social behaviour and reduce fear of crime in Ryedale by responding to public priorities from the latest community consultation survey and other key documents.

Act	ion	Who	When	Comments
12.	Reduce the harm to Ryedale communities caused by drugs, with a focus on a reduction in the supply and demand for drugs leading to a reduction in associated crimes and an increase in those receiving treatment.	Sgt Donna Musgrove	Ongoing	Qtr 1 – Operation Hike actively running in Malton and Norton targeting the street dealers and suppliers. Arrests continue to be made and is a priority for Ryedale officers in 2014/15. Victims and offenders continue to receive social service referrals and afforded access to drug treatment services at every opportunity. Qtr 2 –Inspector Everitt has arranged for drugs dogs to patrol licensed premises in Pickering on key nights. Qtr 3 – There has been significant reductions in associated crime ie shop theft and burglaries. Operation hike targeted an active drug dealer in Malton and Norton and as a result of active street dealing has reduced remarkable within the town centres.
13.	Deliver effective liaison and mediation services for our roadside traveller communities in order to reduce the number of complaints and incidents reported to partner agencies.	Sandi Clark	Ongoing	 Qtr 1 - Roadside travellers on ASBO are regularly visited to check on adherence to ASBO conditions and health and wellbeing of family. Regular contact with NYCC traveller support worker for the family , and York Travellers Trust to maintain a consistent multi agency approach to supporting the family. Seasonal traveller visitors – Seamer Fair – working with NYP and RSPCA, the families are visited regularly to check on any issues that may have arisen and to distribute black sacks for litter collection. Advice given by the RSPCA, regarding the many horses on the verges. Families given emergency contact numbers and contact for CDO. Qtr 2 – Increased involvement with family due to removal of support worker from NYCC. York Travellers Trust can pick up support when the family are in the York area. They are currently on private land, with the owners permission, in Flaxton. Qtr 3 – Lots of community concerns regarding the roadside family being around the Flaxton area in three different locations. After accidental damage to one of the caravans, a skip was supplied in order that the family could be encouraged to break up the caravan and not set it on fire, which is the usual procedure. Site at the end of York Road, left in a terrible mess. Family warned that a fixed penalty for fly tipping may be considered if they are not more respectful of the areas in which they camp. Meeting held with support workers from Travellers Trust, to establish a joint approach to working with the family.
14.	Deliver an effective neighbour dispute and mediation service within Ryedale in partnership with other key agencies.	Sandi Clark	Ongoing	Qtr 1 – Funding bid submitted to PCC to carry out this role. Regularly used by Safer Ryedale,, Mediation and Restorative solutions offer an alternative way to dealing with conflict in the District. NYP and YH work with CDO to identify those who will benefit from this kind of resolution. Two successful cases in Q1. Qtr 2 – Two family interventions used in this quarter. Both with a view to the behaviour of a family member and the impact of the asb on the community. Qtr 3 – Two Restorative Justice involvements during this period, both Malton families.
15.	Maximise the opportunities for community engagement for the new mobile police office to engage with our communities to deliver positive crime reduction and reassurance initiatives and messages for example the	Sgt Donna Musgrove & Andy Everitt	Ongoing	Qtr 1 – The Ryedale MPO (caravel) is now a permanent fixture in Helmsley and Kirkbymoorside market days (Fridays and Wednesdays) as an additional Police station in which people can discuss issues and report incidents to Police staff, this facility has been advertised on the RDC website. Community feedback has been excellent and the MPO was used to great effect during the recent MAG rally in Helmsley. PCSO's and beat managers are regularly using the vehicle to conduct surgeries as a base from which to take cycle and foot patrols in rural villages. My intention is to maximise visibility and engagement opportunities in the more rural isolated areas of Ryedale.

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	Helmsley Project.			Qtr 2/3 - Mobile office continues to be deployed on market days in Helmsley and Kikrbymoorside with the addition locations of Hovintgham market and Ampleforth and Rosedale abbvey dates agreed until the end of March 2015. Press release to be issued in relation to encourage members of the public to visit the mobile office to ensuire its presence on non electrionic media to ensure resietns are aware. CAP groups continue to be serviced by local officers and monthly meetings with local press relating to all policing issues in Ryedale., therefore masximising media opportunities.
16.	Dog Warden and local Police Officers to promote responsible dog ownership and to educate owners.	Brian Dunn & PCSO Tracy Brown	Ongoing	Qtr 1 – Posters and leaflets delivered to Parish Council - Lockton, Gillamoor, Ebberston and Weaverthorpe. 12 x Advisory visits regarding dog fouling legislation. Qtr 2 – Caught Doing right was awarded to Pickering resident, good half page press coverage. Qtr 3 – A new Dog Theft information leaflet has been produced, this will be launched in the press in January and distributed widely.
	Tackle the anti social use of vehicles in Ryedale's town centres through education, enforcement and engineering. To work in partnership with RDC Street Scene to design out this activity.	Sgt Donna Musgrove	Ongoing	Qtr 1 – Inspector Everitt has written to the area manager of Lidl requesting that barriers be put across the Lidl car park in Norton at closing times as reports are being received of anti social use of vehicles at night time. The Wentworth Street engineering solution continues to work well and there have been no complaints of vehicle related issues in the car park. We know that some drivers are gathering in Asda car park, although very few complaints are being received at this time. Qtr 2/3 – Since the initiative in Wentowrth street car park incidents in the area have reduced significantly. To be actively monitored but this is no longer a community issue.
18.	To review and respond to community concerns around anti social behaviour and to problem solve any hot-spot areas through targeted activity.	Dean Grason & Donna Musgrove	Ongoing	Qtr 1 – This action is delayed pending the new Problem Solving Sergeant being in post. Qtr 2 – Problem Solving Sergeant in post 7 th November. Hot spot areas include Rillington High Street, Park Road, Norton, King Georges Playing Field, Dean Road, Norton and Asda Car Park. Qtr 3 – Multi agency meeting established by which all partners address key victim/offenders in all areas and take multi agency problem solving approach to each. Actions agreed and delivered within a four weekly time frame. Actions often completed within 24 hours. Meetings will take place fortnightly,
19.	Making full use of all media including social media to reduce crime and fear of crime for example twitter, NYP, RDC and Safer Ryedale website.	Gail Cook	Ongoing	Qtr 1/2 – Press releases on cycle security and safety, sheducation and nominated neighbour in Marton and SheriffHutton. Qtr 3 – Press releases issued – Bonfire Night Safety, Winter Drive & Drink Drive, Caught Doing Right Dog Fouling Campaign, Warning Over Off Road Nuisance and Pickering Pubwatch Re-launch.

Objective 3: To target young offenders and those at risk of offending through support, education and diversionary activities to reduce incidents of offending. Work with key partners to deliver services to vulnerable people within Ryedale communities

Action	Who	When	Comments
20. Support the VRA and Stronger Families processes in Ryedale. Work with other key agencies to identify vulnerable persons and families and obtain support and deliver solutions with them.	Sandi Clark	Ongoing	Qtr 1 - Monthly meetings attended. Monthly updated list discussed with NYP Safer Neighbourhoods Teams to update information DSF list. Of 53 families on the list, 35 are still open. New easy update sheets designed by PC Jane Jones sent out ahead of each monthly meeting. Findings reported to meeting. Possible referrals identified by interaction with the community and at meetings such as School MAPS. Qtr 2 – MAPS, DSF and School MAPS meeting attended. New families and individuals added to the lists for support. No new referrals to MAPS in Scarborough. Ongoing cases waiting to come to trial in December.

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				Qtr 3 – MAPS, DSF, and School MAPS meetings attended. 3 new referrals to V. MAPS.
21.	Utilise street triage services for vulnerable people in need of immediate support relating to their own mental health.	Street Triage Team	Ongoing	Qtr 1 – awaiting info from Nicki Scott NHS Qtr 2/3 – Police report that Street Triage services are used on a regular basis across the district . Feedback from officers on the ground is effective and timely, with immediate access to Cross Lane providing a suitable location for these people in crisis.
22.	Work with residents of Derwent Lodge and YMCA in partnership with staff to build trust and give support to some of Ryedale's most vulnerable young persons.	PC Nick Coning &	Ongoing	Qtr 1 – Currently work well with ongoing drop in sessions by PC Nick Coning and PVSO Tracy Brown. Qtr 2 - A drop in session at Derwent Lodge will be arranged shortly.
23.	Maintain baseline data of young offenders and others on ASBO, ABC AND MAPS groups	Sandi Clark	Ongoing	Qtr 1 – No young people on ASBO. 2 young people on ABC. MAPS senior 12 persons discussed. Qtr 2 – No young people on ASBO. No new ABC's. During this quarter 29 young people discussed at School MAPS across Ryedale, with a view to early intervention and support. Qtr 3 – No young people on ASBO, no new ABC's. School MAPS 37 young people discussed.
24.	Ensure continuance of the School MAPS Groups by close liaison with four secondary schools, attendance at all meetings and roll out to larger Primary Schools	Sandi Clark	Ongoing	Qtr 1 - MAPS senior 12 persons discussed.MAPS junior 8 persons discussed. Norton College and Ryedale School still not willing to engagewith this system. Norton College maintain that they do not have time, and Ryedale do not feelthat it is a necessary part of their curriculum.Norton Primary are willing to go ahead but have yet to come up with a start date. PCSO TracyBrown and Sandi Clark to call to see the relevant persons and agree possible meeting dates fornext school year.Qtr 2 - MAPS Senior 21 persons discussed.MAPS Jnr. 8 people discussed.Qtr 3 - Maps senior 20 people discussed across Ryedale. MAPS jnr - 16 people discussedMalton and Norton.
26.	Gather community concerns/ feedback via website & street survey	Gail Cook	September	Qtr 3 - Annual community survey to commence 29 th September 2014, deadline for questionnaires 31 st October, hard to reach groups of residents consulted along with NHW, Rural Watch and four market town street surveys conducted. Press release to be issued in January 2015 and information gathered to be included in JSIA and Partnership Plan.

Alcohol & Substance Harm Reduction

Aim: To deliver the key priorities contained within the Governments National Alcohol Strategy 2013, the North Yorkshire Alcohol Needs Assessment 2013 and The PCC Police & Crime Plan 2013-17. Key priorities in Ryedale will be to influence where and when alcohol is sold, enforce laws on underage sales, ensure licensed premises operate responsibly and collaborate to reduce alcohol related crime, promote and advise people on drinking sensibly and be proactive in commissioning alcohol prevention and specialist treatment services with individuals.

	Safer Ryedale Partnership Plan Action F	Plan 2014-15 Pe	rformance Mor	itoring Quarter 3 January 2015
-	cators:			Baselines & Targets
	ence			2013/14 reduce 1% per year
	nestic Violence			2013/14 reduce 1% per year
	ninal Damage			2013/14 reduce 1% per year
Publ	lic Disorder			2013/14 reduce 1% per year
Obie	ective 1: Influence where and when alcohol i	s sold within	Rvedale.	
	Action	Who	When	Comments
1.	Using local health, crime and related trauma data, map the extent of alcohol related problems locally before developing or reviewing a licensing policy.	Inspector Everitt/Sgt Musgrove	Ongoing	Qtr 1 – awaiting report from Inspector Everitt Qtr 2/3 – Licensing officers working in Ryedale work with organisations to identify areas of vulnerability and areas of street drinking. Vulnerable people within the community are offered support through the relevant agencies and form part of the vra process. The data is received weekly on those people arrested in Ryedale in a intoxicated disposition,. This data is used to identify persons who at at risk in the future.
2.	Establish positive working relationships with Compass Reach in Ryedale and gain a sound understanding of referral pathways and how to utilise them and monitor referrals made.	Compass/S gt Musgrove	Ongoing	Qtr 1 – Action on hold pending the new Problem Solving Sergent Post. Qtr 2 – Good information exchange and work ongoing with Compass REACH Qtr 3 – Officers are aware of the services that Compass can deliver, Compass continue to work with those offenders that prove most difficult.
3.	Ensure public health information is included in the Licensing Policy Statement to ensure licensing decisions take account of the national strategy.	NYP Licensing	Ongoing	Qtr 1/2 – Now that North Yorkshire County Council has ratified the 'North Yorkshire Alcohol Strategy 2014-2019' partners including the police will work towards delivering the outcomes as outlined in the 'North Yorkshire Alcohol Implementation Plan 2014-2019'. A significant quantity of localised health data was utilised for the purpose of the public consultation document. Lead Officer for the strategy is Claire Robinson (NYCC Health Improvement Manager). Ryedale District Council, in its capacity as a Licensing Authority, is required under Section 5, Licensing Act 2003 to publish 'A Statement of Licensing Policy' every 5 year period and must keep its policy in respect of that period under review and make such revisions to it, as it considers appropriate. The Local Health Board for the area is consulted as
				part of the policy formulation process. Qtr 3 – People at risk through alcoholism who access licensed premise s are identified through pubwatch and policies are put in placeo. All publwatch schemes in Ryedale are focused on delivering the four objectives, one of which is public safety and links are made to those people who have health issues and concerns around alcohol consumption.

Objective 2: Ensure licensed premises in Ryedale operate responsibly and collaborate together with key partner agencies to reduce alcoholrelated crime. Reduce the impact of alcohol related crime and anti-social behaviour on Ryedale communities

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	Action	Who	When	Comments
4.	Target those licensed premises where a disproportionate number of public order and violence incidents are being reported. Actions to be taken through Licensing Officers. Consider Licensing Reviews and closure orders. Ensure sanctions are fully applied to businesses that break the law for example proactive operations with Trading Standards.	NYP Licensing	Ongoing	 Qtr 1/2 - North Yorkshire Police utilises an automated incident tracking tool within its 'Command & Control' facility to provide real-time alerts to the force Alcohol Licensing Unit of every incident reported at a licensed premises. This tool enables licensed officers to engage with licensees much earlier than previously with a view to ensuring compliance with conditions on licences and the promotion of the four licensing objectives. North Yorkshire Police has adopted the Home Office, A Structured Approach Towards Achieving Compliance' Methodology, the purpose of which is to seek the most appropriate solution to rectify shortfalls at the premises as quickly as possible by the most appropriate means. Tools such as Premises Improvement Plans, Section 19 Closure Notices, Expedited / Section 51 Reviews and formal criminal prosecutions are pursued where deemed appropriate. Qtr 3 - Trading standards form part of our alcohol harm reduction and are prepared to do test purchases with activity planned in the Pickering area. All incidents in or immediately outside licensed premises are reviewed by licensing officers and problem solving sergents resulting in following up visits and support plans to prevent incidents occurring. The Safer Ryedale partnership are fully integrated into this system.
8.	Proactive operations to prevent sales to intoxicated persons, non-compliance with other alcohol licence conditions, irresponsible drinks promotions and illegal imports of alcohol.	Trading Standards/NY P Licensing	Ongoing	Qtr 1/2/3 – Safer Neighbourhoods Team and Trading Standards continue to routinely visit licensed premises to ensure compliance with licensed conditions and checking of refusals register.
9.	To increase the amount of Alternative Disposals in Ryedale with regard to alcohol and illegal substance related offences committed by individuals. Consider education, prevention and support.	Sgt Donna Musgrove	Ongoing	Qtr 1 /2/3 – This is addressed by the crd process or the drug and alcohol awareness scheme (including conditional cautions) and is offered to people in custody who qualify. This entails pointing drug offenders in the direction of specialist intervention rather than prosecution, if they fail to maintain the appointment given and fail to maintain the scheme they refvert back to prosecution.
10.	To continue the referral of offenders and victims through the existing VRA process eg school MAPs, Stronger Families and Vulnerable Persons	Sandi Clark	Ongoing	Qtr 1 – No new referrals for Stronger Families this period. 53 families on list, 18 cases closed, 35 open. Qtr 2 – Two new referrals to Developing Stronger Families. The criteria is to change from three options to six. Any referrals will have to fit at least two criteria. No new referrals to MAPS. No new VRA's. Qtr 3 – No new referrals to DSF in relation to alcohol or drug issues.

Objective 3: Promote and encourage a sensible drinking culture within Ryedale. Key indicators include the number of people killed or seriously injured on Ryedale's road, alcohol related admissions to hospital, falls and injuries among the over 65's, deaths from cardiovascular disease, violent crimes (including sexual and domestic violence), pupil absences, Chlamydia diagnoses among people aged 15-24 years, under 18 conceptions, hospital admissions caused by unintentional and deliberate injuries in under 18's.

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Quarter 3

	Action	Who	When	Comments
11.	Commission drug and alcohol prevention and specialist treatment for individuals at risk in Ryedale. Partner agencies to take responsibility for health checks which includes an assessment of alcohol consumption and drug use.	Compass REACH	Ongoing	Qtr 1 – The NY Community Safety partnership is currently in Shadow format to merge as one CSP. Ryedale LSP have formally agreed to be merged into the new NY CSP. Qtr 2 – Compass REACH statistics (Number of young people from the Ryedale area that Compass REACH were working with as active clients at the end of Q2 is 10, demographics (of the above 10 people) 5 female, 5 male, 10 white British, aged 13, 14, 15, 16, 16, 17, 17, 17, 18 and 18. Three service users were discharged, one person was a planned 'drug and alchol free' exit, one person was a Tier 2 DAR referral who did not progress to Tier 3 interventions and one person declined to engage with the service. 9/10 client's 'drug of choice is cannabis' and the remaining person was using mephedrone. Qtr 3 - Compass REACH statistics (Number of young people from the Ryedale area that Compass REACH were working with as active clients at the end of Q3 is 3, demographics (of the above 3 people) 3 male, 3 white British, aged 17, 17, 18,. Eight service users were discharged, four young people were planned exit s 'drug and alchol free', one person was a planned exit – 'occasional user', two young people were Tier 2 DAR referrals who did not progress to Tier 3 interventions and one person dropped out. Trends in the Ryedale area – Young people's 'drug of choice' remains cannabis and mephedrone.
12.	Regular licensed premises visits by Ryedale officers at key demand times to promote sensible drinking.	Sgt Donna Musgrove	Ongoing	Qtr 1 – Patrol strategy working effectively this includes the live monitoring of CCTV, active use of Street Angels and enhanced communication with door staff. Early and late visits are made by officers which includes examination of the refusals book. Nigh time economy violence continues to fall in Ryedale. Qtr 2/3 - This is fully embedded as day to day core business for all Ryedale officers, any issues raised are dealt with immediately through Pubwatch and NYP Licensing Officers.
13.	Regularly visit those places where young people gather to drink. Youth Support Service and NYP to share information and deliver actions.	Sgt Donna Musgrove Youth Support Service	Ongoing	Qtr 1 – Safer Neighbourhoods team are visiting the key areas where young people gather to drink, liaising with Youth Support Team, Street Angels and Crime & Disorder Officer regarding locations and campaigns. Qtr 2 – SNT continuing to visit key areas, alcohol seized in Norton Skatepark March 2014 PND issued to suspect, alcohol containers regulary in found King George Playing Field, Riverside Walk , Skatepark and Rillington play park. Qtr 3 – day to day business. Recent feeback January 2015 reports of dirnking down by the riverside have ceased to take place as a direct result of PCSO patrol. Youth Support - During outreach in Rillington we came across a group of 10 young people hanging around at the sports field some playing football and others sitting outside the pavilion. The young people made us aware that usually they would have alcohol bought by some of the older young people, however there was a party taking place that evening where all the older ones had gone to. The young people aged 11-15 said they usually give the older ones money to go to Morrison's and buy the alcohol for them then they would go and sit in the woods behind the sports field. Two girls aged 15 showed us to the area in the woods, it was quite a walk down a dirt track and was well away from any public areas/houses. The young people said the police visit regularly however do not take the alcohol away from them. When asked if their parents were aware they were drinking the majority said no or that they were allowed a couple of drinks.

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				usually not returning home until the early hours in the morning. There were 2 males aged 23 who had driven through from Malton to meet with the group. On other occasions we have been made aware of other adults joining the group		
14.	Continue the media programme for Ryedale, promoting links to national campaigns/initiatives and obtain merchandise from Drink Aware	Gail Cook	Ongoing	Qtr 1 – Ongoing work through Malton/Norton and Pickering Pubwatch Schemes. Regular orders when merchandise available from Drink Aware. Qtr 2 – Ongoing work through Malton/Norton and Kirkbymoorside/Helmsley Pubwatch schemes. Qtr 3 – Safer Ryedale support all three Pubwatch Schemes in Ryedale and ensure Drink Aware merchandise is available for licensees at meetings.		
15.	Ryedale Street Angels to target young people gathering to drink in public places and offer support. Support those who may be getting into difficulties due to their intoxicated state when out in the night time economy and are vulnerable.	PC Jones	Ongoing	Qtr 1/2 – Street Angels working well, now attending Pubwatch meetings and have built up a good two way information sharing protocol with Safer Neighbourhoods Officers and door staff. All volunteers have received use of force and radio training. Qtr 3 – Street Angels are continuing to work well with good community support. They attend Pubwatch meetings and have built up relationships with door staff and licensees. They hold a pre meeting on Saturday evenings to discuss hot spot areas where alcohol may be consumed, they then patrol these areas.		
16.	Police and Trading Standards to monitor all licensed premises and take action where it is suspected that alcohol is being sold to minors or breach in license conditions.	Inspector Everitt	Ongoing	Qtr 1 – North Yorkshire County Council Trading Standards are the lead agency in terms of Under 18 Test Purchase Compliance operations. Information passed to North Yorkshire Police in respect of underage sales, proxy sales and breaches of specific premises licence conditions relating to age specific conditions is forwarded to NYCC Trading Standards to action. Qtr 2 - North Yorkshire Police & NYCC Trading Standards work in partnership to provide all new Designated Premises Supervisors (DPS) at licensed premises with information packs outlining their obligations under Licensing Act 2003 in respect of age restricted products. North Yorkshire Police have incorporated an 'Anonymous Messenger' reporting tool into the force website so that members of the public can report suspected breaches. Qtr 3 – All incidents are reviewed on a daily basis by licensing officers and where necessary action is taken. Test purchasing to be carried out in Pickering		
17.	Promote alcohol awareness in Ryedale secondary schools through presentations.	Sgt Donna Musgrove	Ongoing	Qtr 1 – PCSO Simpson and PC Leach have addressed all pupils in Ampleforth School on alcohol and drugs awareness, a follow visit has been arranged for October. A date has been arranged for a visit to Ryedale School in the autumn. PC Jones has completed four talks to groups of youths at Malton secondary school and has booked more for September. Qtr 2 – Sara Widderington NYP to deliver new psychoactive substances briefing to all 6 th formers in Ryedale shortly. Qtr 3 - Presentations to all 6 th formers. Input continued to be delivered to all schools who request this and consideration being given to delivery of vulnerability dvd to sixth formers		
18.	Offer an incentive of a shorter ban to people barred from licensed premises through Pubwatch ie self referral to alcohol help services. All pubwatch letters to include a pack.	PC Jones/Gail Cook	Ongoing	Qtr 1 – All banned letters include information on drug and alcohol services such as AA and Cambridge Centre. 11 June Malton & Norton Pubwatch Meeting – 1 x warning letter, 2 x life bans and 3 x 6 month bans. Qtr 2 – New pubwatch packs with barring examples put together for Kirkbymoorside/Helmsley area. No new bans this quarter. Qtr 3 – New packs have been delivered to Pickering licensees. Further work is required regarding shorter banning incentives.		
19.	Continuing support for the Pubwatch Schemes in Malton/Norton and Pickering. Licensees, door staff and partner agencies to take collective responsibility in promoting a safer night time economy by working more closely together.	Gail Cook	Ongoing	Qtr 1/2 – Recent banning notices on some disruptive members of the local traveller community has sent a positive message in relation to violent and aggressive behaviour in licensed premises. Safer Ryedale continue to support Pubwatch Scheme which is going from strength to strength. An effective Pubwatch scheme is critical in the reduction of night time economy violence. Qtr 3 – Pubwatch schemes are now running well in Kirkbymoorside/Helmsley, Pickering and Malton/Norton supported by Safer Ryedale, Trading Standards and NYP. All schemes have banned lists and frequent warning letters are being issued. The meetings are well attended by licensees. Malton & Norton also have attendance from Street Angels.		

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20. Ryedale School MAPS to identify young persons who are at risk from alcohol and develop referrals/support plans for individuals and families.	Sandi Clark	Ongoing	skills and resour within Ryedale. I person or family and Alcohol worl breaking away fr abuse, are refern Cambridge Cent Qtr 2 – There ha particular drug o the effects of the relevant agencie Qtr 3 – No new family in Norton,	rees to resolve problems to By making a referral to the , help can be requested fr kers and specialists, can l rom their drug or alcohol h red to DSF. There have l tre from the group. ave been no young people or alcohol problem. There a bir parents drinking or drug ss. referrals to MAPS with re- whose father is of concer	p is represented by local agencies that hat are occurring within local communit group when there are concerns about om the group in supporting any necess help young people by giving assistance tabit. Some families with a history of al- been 3 School Maps in this quarter and identified at MAPS that are highlighted are however, some in need of extra sup g habits. These young people have been gard to alcohol related individuals or fa m in relation to alcohol, and the knock of children's Social Care and DSF.	ies and schools t a specific young sary actions. Drugs and support in cohol or drug t no referrals to d as having a oport because of en referred to the mily members. One